



November 10, 2005

Point of Sales Systems Services, Inc/PSS  
Donna Greene  
Two Shaker Road, Ste F100  
Shirley, MA 01464

**RE: URGENT – THIRD NOTICE** for Vendors certified to the FDMS CARDnet® (North), Nashville, South and/or Omaha platforms. Change of long distance telecommunications carriers and phase out of 950 numbers.

Dear Sir/Madam:

This is the third notification to communicate important information about changes that FDMS has made in regard to long distance carriers and the use of 950 numbers.

Don't delay, merchants continuing to utilize 950 numbers to dial FDMS will no longer receive full support for this service, putting their business at risk.

Over the past year, we have been migrating authorization and settlement traffic on all First Data platforms off 950 phone numbers to other toll-free numbers due to changes in technology, business contingency requirements and market conditions.

We strongly encourage all merchants to make the switch to 800 numbers to ensure continued support and quality service.

- 1. *Vendors must not instruct any customer to use a 950 number for dial-up access to any First Data platform for production, testing or certification authorization or settlement.* This refers to seven digit 950 numbers only. Numbers with the format 800-950-xxxx will continue to be used.

Platform	Currently using 950 number as primary or secondary	New primary 800 number	New secondary 800 number
South	950-1841	800-884-2222	800-884-4444
South	950-5222	800-884-2222	800-884-4444
Nashville	950-1809	800-453-0660	800-874-7680
North	950-1292	800-545-3334	800-234-0157
North	950-1492	800-545-3334	800-234-0157
North	950-1692	800-545-3334	800-234-0157
Omaha FDR	950-1324	866-304-8515	800-228-9074

- 2. We are asking our vendors to contact their customers using their dial-up products on any First Data platform and assist them with changing any 950 numbers used to access a First Data system. Replacement numbers to be used are shown in the table above.
- 3. First Data is also informing its customers of this change and is instructing them to contact their vendor for assistance with phone number changes.

These requirements apply to all third-party POS vendor products, which access any First Data platform using dial-up communications. Since the long term future of the 950 service is uncertain, please continue to encourage your customers to get updated. Your efforts to make these updates are appreciated.

Please contact Cynthia Widecki, Manager Vendor Relations at 631-683-6351 or Dan Vankat, Manager, Vendor Relations at 402-222-6034 for any questions you may have.

Very truly yours,

Dana Horvitz  
Director  
FDMS Vendor Relations  
PDTN02953